Thank you for purchasing CELSYS product. This book explains how to install CLIP STUDIO PAINT and register the license after installation. Be sure to read this before installing the application.

MEMO This guide (including in electronic data format) has been written and edited based on product programs current as of September 2017 and may differ from actual product program specifications.

Before performing installation

Please check installation preferences before installation.

**Installing CLIP STUDIO PAINT for the first time**

If this is the first time to install CLIP STUDIO PAINT, please follow the steps to complete installation.

**When using a purchased version**

1. "Installing the Application"
2. "About the initial startup" → "Application license registration"
3. "Downloading Materials"

**When using the trial version**

1. "Installing the Application"
2. "About the initial startup" → "Application trial registration"
3. "Downloading Materials"

**When CLIP STUDIO PAINT is already installed**

Please follow these steps when upgrading from the trial version of CLIP STUDIO PAINT to a purchased version or upgrading from DEBUT to PRO/EX.

1. "When changing license"
Installing the Application

Explanation on how to install CLIP STUDIO PAINT.

- Be sure to log in to your computer with "System Administrator" authority before installing the application.
- Quit all other applications before starting the installation.

For Windows: Go to "If you are using Windows" (=>P.2).

For macOS: Go to "If you are using macOS" (=>P.6).

If you are using Windows

This section describes how to perform the installation if you are using Windows.

1. Launching the setup program
   Double click [CSP_1XXENw_setup.exe].

2. Display [License agreement] screen
   When the [Welcome] screen is displayed, click [Next]. [License agreement] screen is displayed.

   Please note that, if you do not agree to [CLIP STUDIO PAINT Product licensing agreement], you cannot use CLIP STUDIO PAINT.
3. View the product licensing agreement
   Read [CLIP STUDIO PAINT End User License Agreement].
   (1) Confirm the content of [CLIP STUDIO PAINT End User License Agreement].
   (2) Select [I Accept the terms of the license agreement].
   (3) Click [Next].

4. Select the location for installation
   Check the location where the application will be installed.
   (1) Check the folder where CLIP STUDIO PAINT will be installed.
   (2) Click [Next].
5. Select language

Select language for installation

(1) When using a purchased version, select the language that correlates to the serial number. When using the trial version, please select the desired language to be installed.

(2) Click [Next].

Important

When using a purchased version, select the language that correlates to the serial number. CLIP STUDIO PAINT cannot be launched if a different language is chosen. To reselct the language, please reinstall CLIP STUDIO PAINT.

6. Start the installation

When the [Ready to install] screen appears, click [Install]. The installation starts.
7. The installation completes

When the installation completion screen appears, click [Finish]. Now, the installation of CLIP STUDIO PAINT is done.

CLIP STUDIO PAINT cannot be used immediately after installation of the application is completed. You will need to register the license and install the materials before using CLIP STUDIO PAINT. “About the initial startup” Progress to (=>P.8).
If you are using macOS

This section describes how to perform the installation if you are using macOS.

1. Launch the installation screen
   Double click [CSP_1XXENm_app.pkg] after downloading.

2. Displaying [License agreement] screen
   When the setup program launches, click [Continue]. [License agreement] screen is displayed.

   **Important** Please note that, if you do not agree to [CLIP STUDIO PAINT End User License Agreement], you cannot use CLIP STUDIO PAINT.

3. View the product licensing agreement
   Read [CLIP STUDIO PAINT End User License Agreement].

   (1) Confirm the content of [CLIP STUDIO PAINT End User License Agreement].

   (2) Click [Continue].
4. Agreeing to the product licensing agreement
Click [Agree].

5. Starting the installation
When [Installation Type] screen appears, click [Install]. The installation starts.

6. Select language
Select language for installation

(1) When using a purchased version, select the language that correlates to the serial number. When using the trial version, please select the desired language to be installed.

(2) Click [OK].

When using a purchased version, select the language that correlates to the serial number. CLIP STUDIO PAINT cannot be launched if a different language is chosen. When reselection the language, please reinstall CLIP STUDIO PAINT.
7. The installation completes

When the installation completion screen appears, click [Close]. Now, the installation of CLIP STUDIO PAINT is done.

CLIP STUDIO PAINT cannot be used immediately after installation of the application is completed. You will need to register the license and install the materials before using CLIP STUDIO PAINT. “About the initial startup” Progress to (=>P.8).

About the initial startup

License registration is required when launching CLIP STUDIO PAINT for the first time. Registering your license enables all the features in CLIP STUDIO PAINT. This section uses Windows screens for the description, but even when you use macOS, the operations will be similar.

● Please proceed to "Application license registration" (=>P.8) When using a purchased version
● Please proceed to "Application trial registration" (=>P.13) When using the trial version

Application license registration

First time you launch CLIP STUDIO PAINT, you should enter the serial number and register your license via the internet.

● License registration will never cause the personal information to identify you with to be collected, transferred or used.
● In case license registration could not be completed, CLIP STUDIO PAINT will be launched as a trial version with limited features.

About a serial number

A serial number will be required during the installation.

● Keep your serial number securely because this information matters when you use CLIP STUDIO PAINT.
● If you lose your serial number, it will not be reissued.
● The acts of telling the serial number to a third-party or making it available to general public are prohibited.
● All characters of a serial number are single-byte alphanumerics (in upper case).
Register license

Prepare the serial number and complete license registration in CLIP STUDIO.

1. Launch CLIP STUDIO
   Double click the CLIP STUDIO application icon.

2. Launch CLIP STUDIO PAINT
   After launching CLIP STUDIO, click [PAINT].

3. Enter the serial number
   The screen for entering the serial number appears.

   (1) Enter the serial number of your product.
   (2) Click [Register License].

[MEMO] Clicking [Use trial version] launches the trial version with limited features.
4. Checking the license to register it

(1) Select [Verify license right now].

(2) Click [Next].

5. Select a license registration method

(1) Select [Perform automatically].

(2) Click [Next].

Important For the process after choosing [Manual installation] “If you have failed in the license check” (=> P.11) please refer to step 2.
6. License registration completes

Clicking [OK] launches CLIP STUDIO PAINT. Now, the license registration for CLIP STUDIO PAINT is done.

- When the license check server is busy, a screen saying "Currently network is busy, so license will be verified later on." may be displayed. If this screen appears, you should attempt to register your license again next time you launch the application.
- If you have failed in the license verification, see "If you have failed in the license check" (=> p.11).

If you have failed in the license check

If you have failed in the license check, you can perform it from a web browser or mobile phone.

1. Launching the license check screen

If you fail in the license check, [CLIP STUDIO PAINT- license verification error] screen appears.

(1) Select [Yes, verify license in another procedure].

2. Checking the license

Connect to the website from your web browser, issue an authentication key and check your license.

(1) Issue an authentication key from your web browser.
   - For a web browser, click the link in [A] and follow the displayed screen to issue an authentication key.
   - For smartphones that support a two-dimensional code, upon scanning the two-dimensional code in [B], a license authentication key will be automatically entered. Issue the authentication key by following the displayed screen.

(2) Enter the issued authentication key.

(3) Click [Next].

(For more information on how to read the two-dimensional code, refer to the manual of your mobile phone. The two-dimensional code may called a "QR-code®" or a "bar-code" depending on a mobile phone you use.)

3. License check completes

Clicking [OK] starts CLIP STUDIO PAINT. Now, the license check for CLIP STUDIO PAINT is done.
Application trial registration

If customers using the trial version complete the trial registration, they can use the full-featured version of the software for 30 days for free.

- It will be necessary for customers using the trial version to confirm their trial registration for the trial version via internet, upon launching CLIP STUDIO PAINT for the first. If using the trial version it is recommended to have a constant internet connection.
- A CLIP STUDIO account is necessary to complete the trial registration for the trial version. CLIP STUDIO accounts can be registered for free from the [License verification] dialog box which is displayed when CLIP STUDIO PAINT is launched. For more information, please refer to the [License verification] dialog box.
- License registration will never cause the personal information to identify you with to be collected, transferred or used.

Conduct trial registration

Launch CLIP STUDIO PAINT from CLIP STUDIO and complete trial registration.

1. Start CLIP STUDIO
   Double click the CLIP STUDIO application icon.

   ![CLIP STUDIO](image)

   **MEMO** CLIP STUDIO PAINT materials will be automatically downloaded when CLIP STUDIO is launched.

2. start CLIP STUDIO PAINT
   After launching CLIP STUDIO, click [PAINT].

   ![CLIP STUDIO PAINT](image)
3. **launch as trial version**

Click [Use trial version (without limited features)]

- Clicking [Use trial version] launches the trial version with limited features.
- Depending on your computer preferences, you may be prompted with a security confirmation from your OS. Clicking [Allow], will resume the trial registration for the trial version.
- CLIP STUDIO account registration can be completed on this page. By clicking the [Use trial version (without limited features)] link above, you will be directed to the CLIP STUDIO account registration page.

4. **Register for trial version**

(1) Click [Register for trial version].

(2) Please enter [Email address] / [Password] to create your CLIP STUDIO account.

(3) Click [Next].
5. License registration completes
Clicking [OK] starts CLIP STUDIO PAINT. The trial registration for the trial version of CLIP STUDIO PAINT is complete.

When the license check server is busy, a screen saying “Currently network is busy, so license will be verified at a later date.” may be displayed. If this screen appears, you should attempt to register your license again next time you launch the application.

6. Selecting a product to try
In the trial version, each time CLIP STUDIO PAINT is launched, a version selection screen will be displayed. At the selection window, select either PRO or EX and click [OK].
Launch as limited feature version
If using the limited feature version of the trial version, please follow the steps below to launch CLIP STUDIO PAINT.

1. Start CLIP STUDIO
   Double click the CLIP STUDIO application icon.

   ![CLIP STUDIO application icon]

   CLIP STUDIO PAINT materials will be automatically downloaded when CLIP STUDIO is launched.

2. Start CLIP STUDIO PAINT
   After launching CLIP STUDIO, click [PAINT].

   ![CLIP STUDIO PAINT interface]

   When you launch CLIP STUDIO PAINT, notifications from CELSYS screen may be sometimes displayed.
3. Launching a trial version of CLIP STUDIO PAINT with limited features

Click [Use trial version]. When the confirmation message is displayed, click [Start].

![Image showing the trial version selection screen.]

4. Selecting a product to try

In the trial version, each time CLIP STUDIO PAINT is launched, a version selection screen will be displayed. At the selection window, select either PRO or EX and click [OK].

![Image showing the version selection screen.]

Viewing notifications from CELSYS

Before CLIP STUDIO PAINT launches, a screen for confirming to connect to the network to view notifications from CELSYS is displayed. Clicking [Yes] launches your browser to display the notifications on update and good deals.

When you launch it the second time and later, it will behave as below:

- When you have selected [Yes] during the initial startup, you will be automatically connected to the network to let you view notifications from CELSYS.

- When you have selected [No] during the initial startup, CLIP STUDIO PAINT will start up without letting you view notifications from CELSYS. Note that, even if you have selected [No], a message confirming to display the notifications from CELSYS will be displayed 15 days after the initial startup.

In addition, confirming to view the information from CELSYS will never cause the personal information to identify you with to be collected, transferred or used.
**Manual license check**

If you cannot connect to the network when the license check is to be done, the error of license verification is displayed.

Selecting [Help] menu ([CLIP STUDIO PAINT] menu in macOS version) → [Check License] enables you to manually check your license beforehand, independently of the number of remaining days. In this case, the next license check will be held in a certain period that is 15 days after the date you checked the license.

**When changing license**

In the following cases, it will be necessary to re-register with a new license.

- When changing license from trial version to purchased version
- Upgrading the software
- When upgrading to PRO/EX from DEBUT

Please confirm the version of CLIP STUDIO PAINT being installed. If there is a new version released on “CLIP STUDIO.NET”, please update to the latest version.

**Register license via CLIP STUDIO PAINT**

CLIP STUDIO PAINT[Help] menu ([CLIP STUDIO PAINT] menu for macOS X version) → choosing [Register License] allows the user to perform the license registration.

For more information on license registration, refer to steps on entering your serial number in “About the initial startup” (=> p.8).

**When "License registration error" or "Expiration of license effective term" messages appear**

If the license was not determined to be registered for the product that has an effective term, or if the effective term has elapsed, “License registration error” or “Expiration of license effective term” message is displayed. Click [OK] on the message screen to see the information from the displayed message.
This section describes how to download materials in CLIP STUDIO PAINT.

About CLIP STUDIO

CLIP STUDIO is also installed when CLIP STUDIO PAINT is installed. CLIP STUDIO is an application for more convenient use of CLIP STUDIO PAINT. CLIP STUDIO PAINT materials are managed in CLIP STUDIO.

Downloading Materials

When CLIP STUDIO is launched, the software connects to the Internet and CLIP STUDIO PAINT materials are downloaded from the cloud server. If a material is 250KB or larger, the material is not downloaded and only a thumbnail is displayed. This section describes how to batch download these materials.

- When downloading several material from the cloud for the first time, it may take a few moments due to the large amount of data. Depending on your network preferences, additional data charges or data restrictions may apply.
- Downloading materials may affect the performance of CLIP STUDIO PAINT. During the process, please refrain from using CLIP STUDIO PAINT.

1. Launch CLIP STUDIO

   Double click the CLIP STUDIO application icon.

CLIP STUDIO can also be launched from CLIP STUDIO PAINT. Click [Start CLIP STUDIO] in the [Command Bar] of CLIP STUDIO PAINT to launch CLIP STUDIO.
2. Select the command

The materials start downloading when CLIP STUDIO is launched.

(1) Click the [Settings] menu (gear icon).

(2) Click [Sync All Materials Installed from Cloud] in the menu.

3. Start the download

When the confirmation message is displayed, click [Yes].

The material download starts.

- The progress of the download can be checked by clicking [Communication Management] in CLIP STUDIO.
- To cancel a material download you must close CLIP STUDIO.
- If you have paused the download, you can resume it by restarting CLIP STUDIO and performing this operation again.
Uninstalling the Application

When you need to uninstall the application, perform the procedure below.

Deleting CLIP STUDIO PAINT

When you need to uninstall the application, perform the procedure below.

When you are using Windows 10

Select Windows [Start] button → [Settings] → [Application] or [System] → [CLIP STUDIO PAINT 1.X.X] and click the [Uninstall] button.

When you are using Windows 8

Display the desktop and place the mouse cursor on the right upper corner of the screen. Select [Settings] → [Control Panel] → [Programs] → [Programs and Features] → [CLIP STUDIO PAINT 1.X.X] and click [Uninstall] button.

When you are using Windows 7

Select Windows [Start] button → [Control Panel] → [Programs] → [Programs and Features] → [CLIP STUDIO PAINT 1.X.X] and click [Uninstall] button.

When you are using macOS

Delete the following folders and files from [Application] → [CLIP STUDIO 1.5] folder.

If you are deleting CLIP STUDIO PAINT

- [App] → [CLIP STUDIO PAINT]
- [App] → [Settings] → [PAINT]
- [App] → [PlugIn] → [PAINT]

Deleting CLIP STUDIO

When you are using Windows 10

Select, Windows [Start] button → [Settings] → [Application] or [System] → [Application and features] → [CLIP STUDIO .X.X] then click the [Uninstall] button.

When you are using Windows 8

Display the desktop and place the mouse cursor on the right upper corner of the screen. Select [Settings] → [Control Panel] → [Programs] → [Programs and Features] → [CLIP STUDIO 1.X.X] and click [Uninstall] button.

When you are using Windows 7

Select Windows [Start] button → [Control Panel] → [Programs] → [Programs and Features] → [CLIP STUDIO 1.X.X] and click [Uninstall] button.

When you are using macOS

Delete the following folders and files from [Application] → [CLIP STUDIO 1.5 EN] folder.

If you are deleting CLIP STUDIO

- [CLIP STUDIO]
- [Settings] → [CLIP STUDIO]
Information for Services and Supports

In case you have difficulty in using your product, the latest product information and support information are available and you can contact us, too.

Before contacting us

We provide you with the latest product information and support information via web pages. Please check them out before consulting our support help desk.

CLIP STUDIO official site "CLIP STUDIO.NET"

This is the homepage where various newest information regarding CLIP STUDIO PAINT is available. The product information, update downloading services, and dealing store information are updated accordingly.

Downloading and installing the newest update may solve your problem. You can also check the specifications of your product here.

CLIP STUDIO.NET

URL:http://www.clipstudio.net/en/

Training and Tutorials

This will let you learn how to use CLIP STUDIO PAINT and the drawing techniques of popular drawers as a course.

URL:http://www.clipstudio.net/en/howto/

CLIP STUDIO ASK

This is a forum where you can freely discuss various topics even if it’s not related to CLIP STUDIO PAINT. Please use the forum as a hub to exchange information about creation and art. Post are automatically translated, allowing CLIP STUDIO PAINT user from all over the world to exchange information.

URL:https://ask.clip-studio.com/en-us/

CLIP STUDIO PAINT support information

Support information is available for the questions determined after the shipment of the products and frequently asked questions to our support center. Check them out before consulting our support help desk.

CLIP STUDIO PAINT support information page

URL:http://www.clipstudio.net/en/support/
**Inquiries about the products**

We have created online support help desk for customers. If you have some questions, contact us at the inquiry help desk described below.

**Checking before contacting us**

Before contacting us, ensure to see "Before contacting us" (=> p.22) and check each item in it.

**Your system environment**

Prepare your system environment. The items marked with * will be required if you have changed the settings.

<table>
<thead>
<tr>
<th><strong>Product version</strong></th>
<th>[Example] CLIP STUDIO PAINT PRO 1.6.7</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Your computer's OS and its version</strong></td>
<td>[Example] Windows 10 (64bit)</td>
</tr>
<tr>
<td><strong>Folder where CLIP STUDIO PAINT is installed (*)</strong></td>
<td>[Example]C:\Program Files\CELSYS\CLIP STUDIO 1.5\CLIP STUDIO PAINT</td>
</tr>
<tr>
<td><strong>Memory allocation size of CLIP STUDIO PAINT (*)</strong></td>
<td>[Example] 1 GB</td>
</tr>
<tr>
<td><strong>Tablet type and driver version</strong></td>
<td>[Example] WACOM XXXXXX driver version:6.1.5-3</td>
</tr>
</tbody>
</table>

**Trouble**

Determine the situation when your trouble occurred.

<table>
<thead>
<tr>
<th><strong>Characteristics of the data where your trouble takes place</strong></th>
<th>Let us know the characteristics of your data, if any, that you have used in your task.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Point where the trouble happened and the trouble's situation</strong></td>
<td>(1) What operation you did when your trouble occurred</td>
</tr>
<tr>
<td></td>
<td>(2) What state was caused as a result of performing the operation. If a dialog was displayed, inform us of the content of the dialog, too.</td>
</tr>
<tr>
<td></td>
<td>(3) What operation you did subsequently</td>
</tr>
<tr>
<td><strong>Frequency in which the trouble occurs</strong></td>
<td>Always occurs/often occurs/sometimes occurs/has never occurred</td>
</tr>
</tbody>
</table>

**Inquiry help desk**

If you are using a PC

Access the URL below and contact us from the web form:

URL: https://www2.celsys.co.jp/support/service_en/service.html

**Important** In case mail rejection is set, we may not able to respond. Please be aware of your mail settings.