

CLIP STUDIO PAINT

THE STANDARD FOR ILLUSTRATIONS, COMICS AND ANIMATIONS

INSTALLATION GUIDE



Thank you for purchasing CELSYS product. This book explains how to install CLIP STUDIO PAINT and register the license after installation. Be sure to read this before installing the application.



This guide (including in electronic data format) has been written and edited based on product programs current as of July 2019 and may differ from actual product program specifications.

Before performing installation

Please check installation preferences before installation.

Installing CLIP STUDIO PAINT for the first time

If this is the first time to install CLIP STUDIO PAINT, please follow the steps to complete installation.

When using a purchased version

- (1) " Installing the Application "
- (2) " About the initial startup " -> " Application license registration "
- (3) " Downloading additional materials "

When using the trial version

- (1) " Installing the Application "
- (2) " About the initial startup " -> " Application trial registration "
- (3) " Downloading additional materials "

When CLIP STUDIO PAINT is already installed

Please follow these steps when upgrading from the trial version of CLIP STUDIO PAINT to a purchased version or upgrading from DEBUT to PRO/EX.

- (1) " When changing license "

Installing the Application

Explanation on how to install CLIP STUDIO PAINT.



- Be sure to log in to your computer with "System Administrator" authority before installing the application.
- Quit all other applications before starting the installation.

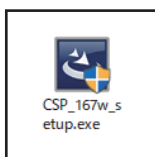
- For Windows: " If you are using Windows " progress to (=> P.2).
- For macOS: " If you are using macOS " progress to (=> P.6).

If you are using Windows

This section describes how to perform the installation if you are using Windows.

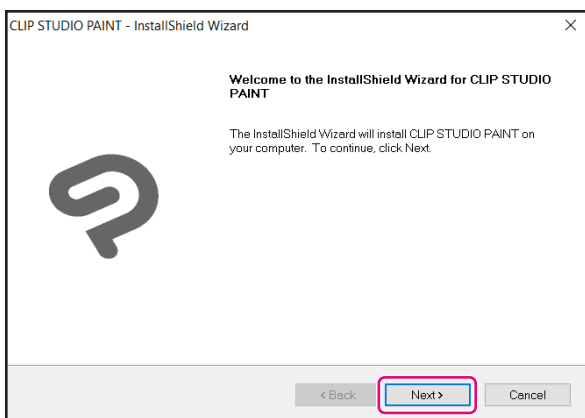
1. Launching the setup program

Double click [CSP_1XXw_setup.exe].



2. Display [License agreement] screen

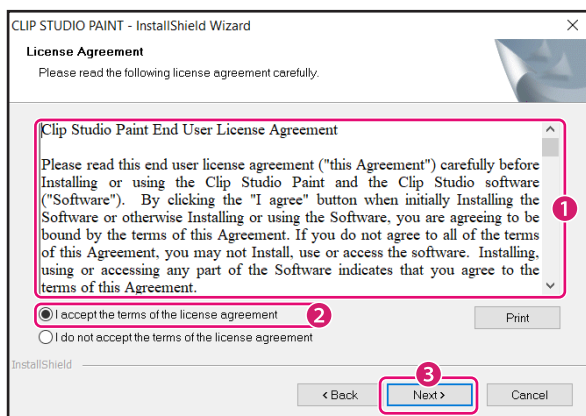
When the [Welcome] screen is displayed, click [Next]. [License agreement] screen is displayed.



Please note that, if you do not agree to [CLIP STUDIO PAINT End User License Agreement], you cannot use CLIP STUDIO PAINT.

3. View the product licensing agreement

Read [CLIP STUDIO PAINT End User License Agreement].



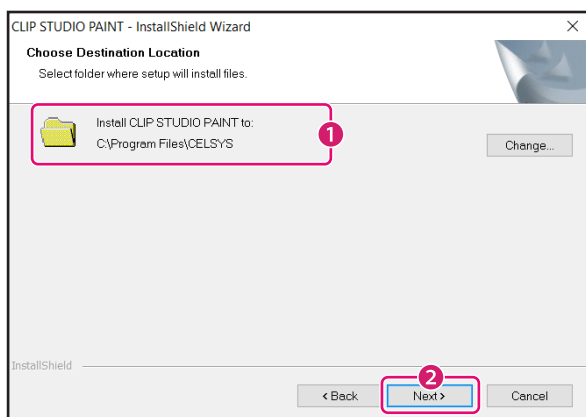
(1) Confirm the content of [CLIP STUDIO PAINT End User License Agreement].

(2) Select [I Accept the terms of the license agreement].

(3) Click [Next].

4. Select the location for installation

Check the location where the application will be installed.

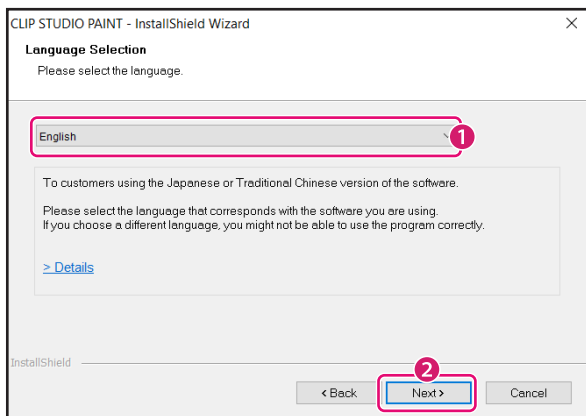


(1) Check the folder where CLIP STUDIO PAINT will be installed.

(2) Click [Next].

5. Select language

Select language for installation



(1) When using a purchased version, select the language that correlates to the serial number. When using the trial version, please select the desired language to be installed.

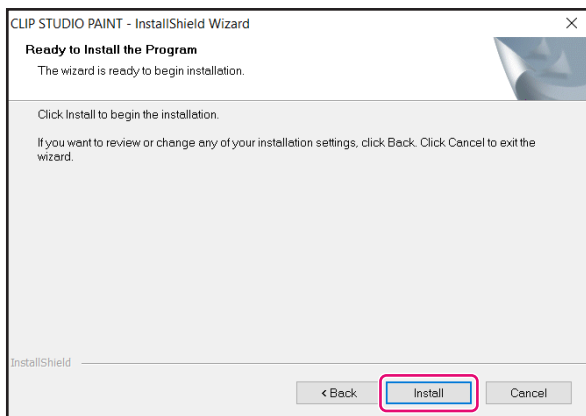
(2) Click [Next].



When using a purchased version, select the language that correlates to the serial number. CLIP STUDIO PAINT cannot be launched if a different language is chosen. To reselct the language, please reinstall CLIP STUDIO PAINT.

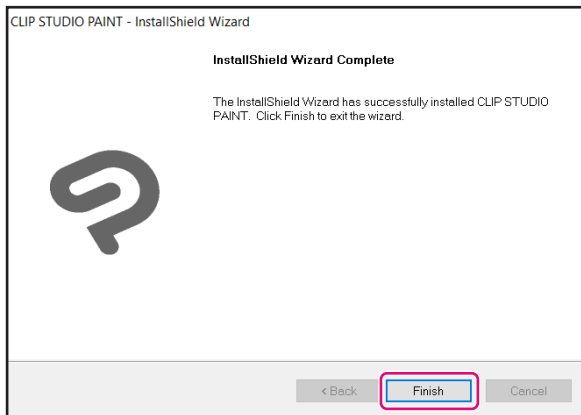
6. Start the installation

When the [Ready to install the Program] screen appears, click [Install]. The installation starts.



7. The installation completes

When the installation completion screen appears, click [Finish]. Now, the installation of CLIP STUDIO PAINT is done.



CLIP STUDIO PAINT cannot be used immediately after installation of the application is completed. You will need to register the license and install the materials before using CLIP STUDIO PAINT. " About the initial startup " Progress to (=> P.9).

If you are using macOS

This section describes how to perform the installation if you are using macOS.

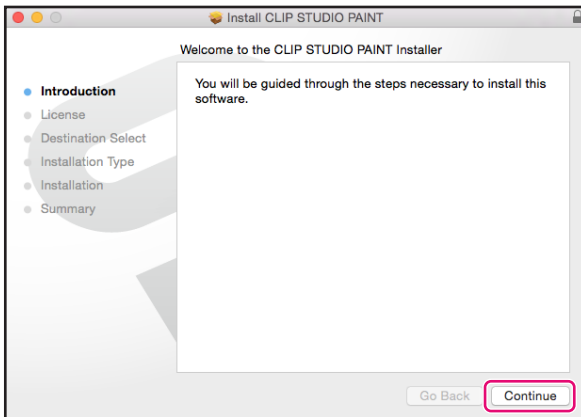
1. Launch the installation screen

Double click [CSP_1XXENm_app.pkg] after downloading.



2. Display [License agreement] screen

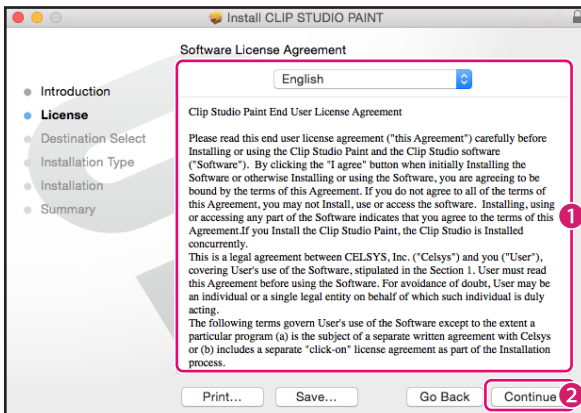
When the setup program launches, click [Continue]. [License agreement] screen is displayed.



Please note that, if you do not agree to [CLIP STUDIO PAINT End User License Agreement], you cannot use CLIP STUDIO PAINT.

3. View the product licensing agreement

Read [CLIP STUDIO PAINT End User License Agreement].



(1) Confirm the content of [CLIP STUDIO PAINT End User License Agreement].

(2) Click [Continue].

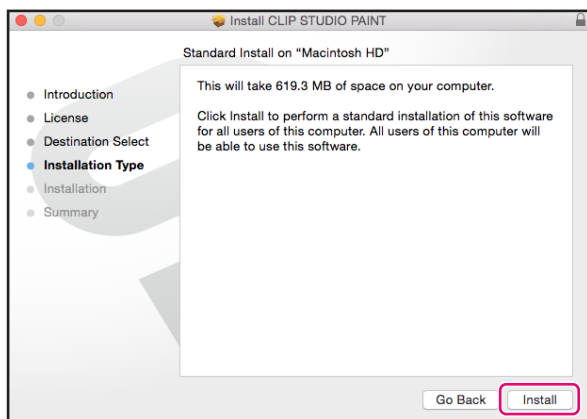
4. Agreeing to the product licensing agreement

Click [Agree].



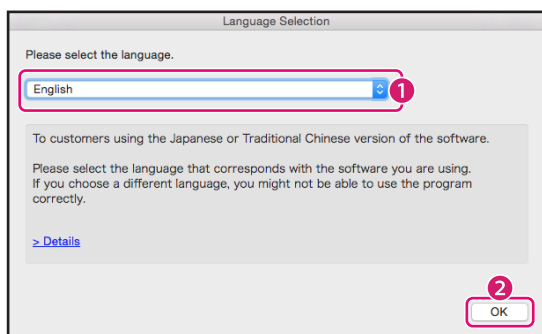
5. Starting the installation

When [Installation Type] screen appears, click [Install]. The installation starts.



6. Select language

Select language for installation



(1) When using a purchased version, select the language that correlates to the serial number. When using the trial version, please select the desired language to be installed.

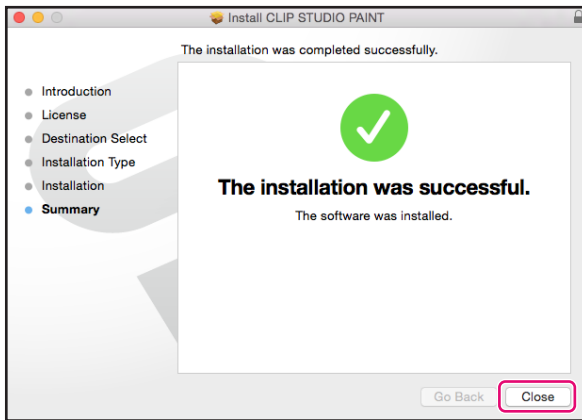
(2) Click [OK].



When using a purchased version, select the language that correlates to the serial number. CLIP STUDIO PAINT cannot be launched if a different language is chosen. When reselection the language, please reinstall CLIP STUDIO PAINT.

7. The installation completes

When the installation completion screen appears, click [Close]. Now, the installation of CLIP STUDIO PAINT is done.



!Important

CLIP STUDIO PAINT cannot be used immediately after installation of the application is completed. You will need to register the license and install the materials before using CLIP STUDIO PAINT. " About the initial startup " Progress to (=> P.9).

About the initial startup

License registration is required when launching CLIP STUDIO PAINT for the first time. Registering your license enables all the features in CLIP STUDIO PAINT.

This section uses Windows screens for the description, but even when you use macOS, the operations will be similar.

- Please proceed to "Application license registration" (=> P.9) When using a purchased version
- Please proceed to "Application trial registration" (=> P.14) When using the trial version

Application license registration

First time you launch CLIP STUDIO PAINT, you should enter the serial number and register your license via the internet.



- License registration will never cause the personal information to identify you with to be collected, transferred or used.
- In case license registration could not be completed, CLIP STUDIO PAINT will be launched as a trial version with limited features.

About a serial number

A serial number will be required during the installation.

- Keep your serial number securely because this information matters when you use CLIP STUDIO PAINT.
- If you lose your serial number, it will not be reissued.
- The acts of telling the serial number to a third-party or making it available to general public are prohibited.
- All characters of a serial number are single-byte alphanumerics (in upper case).

Register license

Prepare the serial number and complete license registration in CLIP STUDIO.

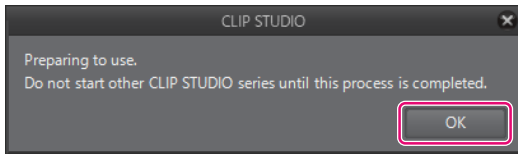
1. Launch CLIP STUDIO

Double click the CLIP STUDIO application icon.



2. Prepare for registration

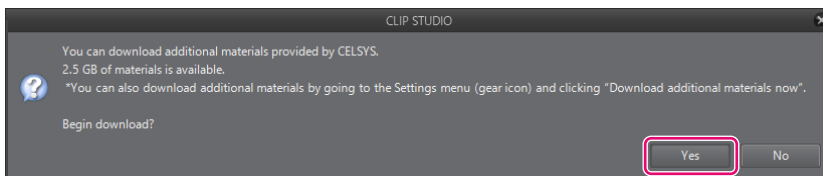
Once the confirmation message is displayed, click [OK] and wait.



3. Download materials

A message saying "You can download additional materials provided by CELSYS." will be displayed.

- Clicking [Yes] will start the additional materials download. Closing CLIP STUDIO will cancel the download. The download will resume upon next startup.
- The materials can be downloaded later even if [No] is clicked. On how to download, refer to the following "Additional material download".



- When downloading several material from the cloud for the first time, it may take a few moments due to the large amount of data. Depending on your network preferences, additional data charges or data restrictions may apply.
- Downloading additional materials may affect the performance of CLIP STUDIO PAINT. During the process, please refrain from using CLIP STUDIO PAINT.



If a material is larger than 250KB, only the thumbnail will be downloaded. These materials will be downloaded when using them in CLIP STUDIO PAINT. To download these materials, refer to "Downloading additional materials" (=> P.21).

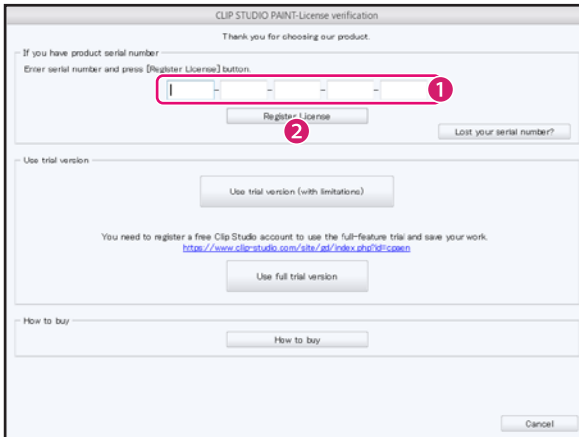
4. Launch CLIP STUDIO PAINT

After launching CLIP STUDIO, click [PAINT].



5. Entering the serial number

The screen for entering the serial number is displayed.



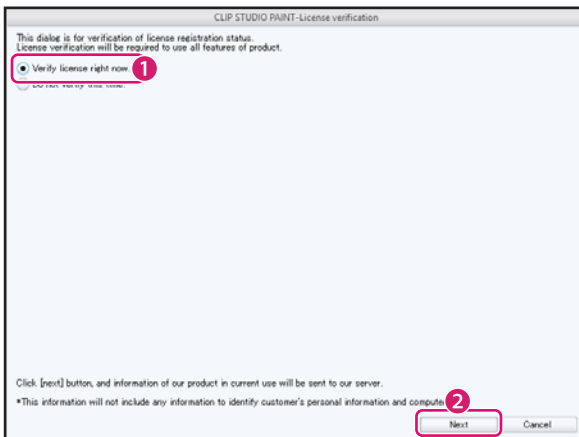
(1) Enter the serial number of your product.

(2) Click [Register License].



Clicking [Use trial version (with limitations)] launches the trial version with limited features.

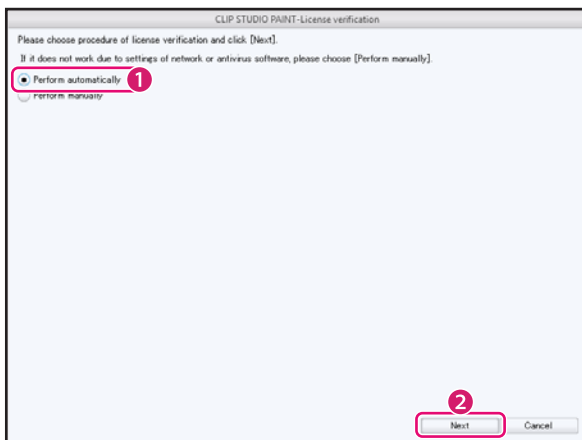
6. Verification to register licenses



(1) Select [Verify license right now.].

(2) Click [Next].

7. Select license register method



(1) Select [Perform automatically].

(2) Click [Next].



For the process after choosing [Manual installation] " If you have failed in the license check " (=> P.13) please refer to step 2.

8. Complete license registration

Clicking [OK] launches CLIP STUDIO PAINT. Now, the license registration for CLIP STUDIO PAINT is done.



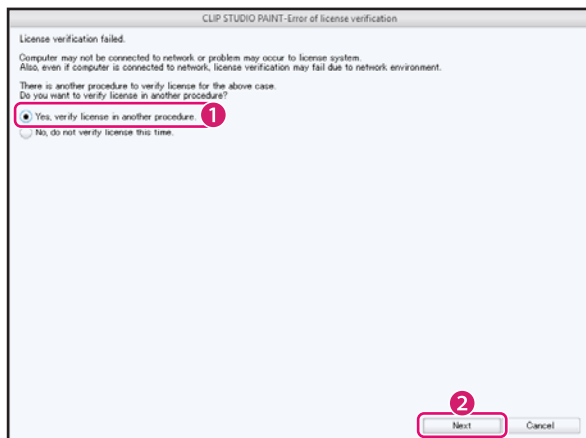
- When the license check server is busy, a screen saying "Currently network is busy, so license will be verified later on." may be displayed. If this screen appears, you should attempt to register your license again next time you launch the application.
- If you have failed in the license verification, see " If you have failed in the license check " (=> p.13).

If you have failed in the license check

If you have failed in the license check, you can perform it from a web browser or mobile phone.

1. Launching the license check screen

If you fail in the license check, [CLIP STUDIO PAINT- license verification error] screen appears.

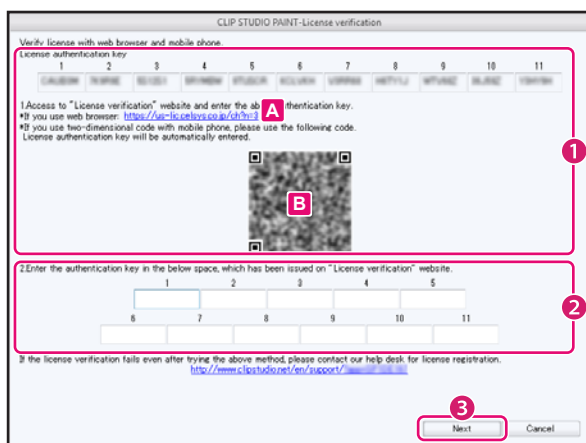


(1) Select [Yes, verify license in another procedure.].

(2) Clicking [Next] displays [CLIP STUDIO PAINT-License verification] screen.

2. Checking the license

Connect to the website from your web browser, issue an authentication key and check your license.



(1) Issue an authentication key from your web browser.

- For a web browser, click the link in [A] and follow the displayed screen to issue an authentication key.
- For smartphones that support a two-dimensional code, upon scanning the two-dimensional code in [B], a license authentication key will be automatically entered. Issue the authentication key by following the displayed screen.

(2) Enter the issued authentication key.

(3) Click [Next].



For more information on how to read the two-dimensional code, refer to the manual of your mobile phone. The two-dimensional code may be called a "QR-code®" or a "bar-code" depending on a mobile phone you use.

3. License check completes

Clicking [OK] starts CLIP STUDIO PAINT. Now, the license check for CLIP STUDIO PAINT is done.



Application trial registration

If customers using the trial version complete the trial registration, they can use the full-featured version of the software for 30 days for free.



- It will be necessary for customers using the trial version to confirm their trial registration for the trial version via internet, upon launching CLIP STUDIO PAINT for the first. If using the trial version it is recommended to have a constant internet connection.
- A CLIP STUDIO account is necessary to complete the trial registration for the trial version. CLIP STUDIO accounts can be registered for free from the [License verification] dialog box which is displayed when CLIP STUDIO PAINT is launched. For more information, please refer to the [License verification] dialog box.
- License registration will never cause the personal information to identify you with to be collected, transferred or used.

Conduct trial registration

Launch CLIP STUDIO PAINT from CLIP STUDIO and complete trial registration.

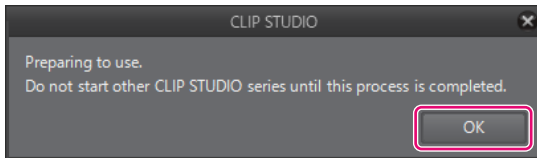
1. Start CLIP STUDIO

Double click the CLIP STUDIO application icon.



2. Prepare for registration

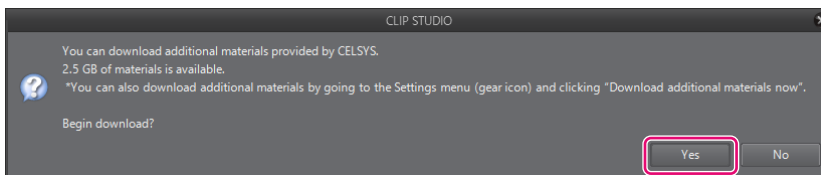
Once the confirmation message is displayed, click [OK] and wait.



3. Download materials

A message saying "You can download additional materials provided by CELSYS." will be displayed.

- Clicking [Yes] will start the additional materials download. Closing CLIP STUDIO will cancel the download. The download will resume upon next startup.
- The materials can be downloaded later even if [No] is clicked. On how to download, refer to the following "Downloading additional materials" (=> P.21).



- When downloading several material from the cloud for the first time, it may take a few moments due to the large amount of data. Depending on your network preferences, additional data charges or data restrictions may apply.
- Downloading additional materials may affect the performance of CLIP STUDIO PAINT. During the process, please refrain from using CLIP STUDIO PAINT.



If a material is larger than 250KB, only the thumbnail will be downloaded. These materials will be downloaded when using them in CLIP STUDIO PAINT. To download these materials, refer to "Downloading additional materials" (=> P.21).

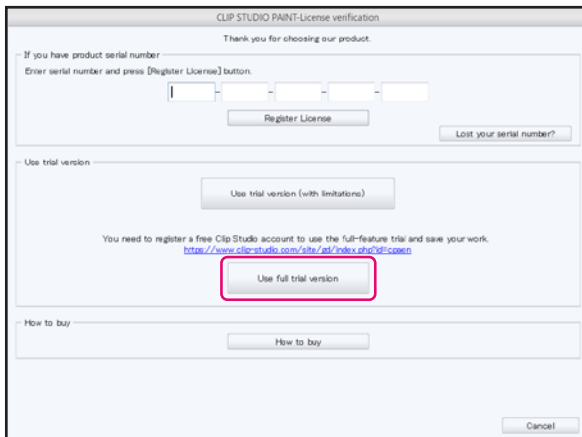
4. Launch CLIP STUDIO PAINT

After launching CLIP STUDIO, click [PAINT].



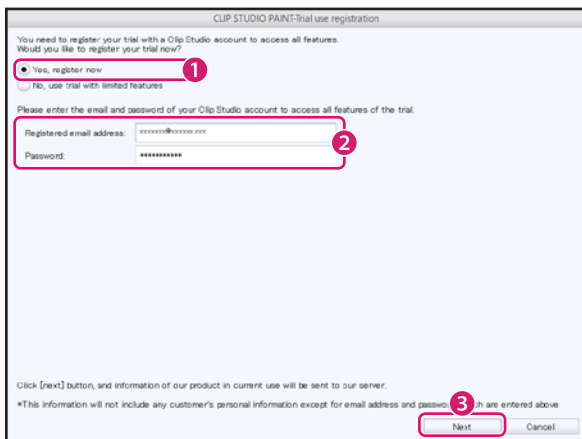
5. Launch as a trial version

Click [Use full trial version]



- Clicking [Use trial version (with limitations)] launches the trial version with limited features.
- Depending on your computer preferences, you may be prompted with a security confirmation from your OS. Clicking [Allow], will resume the trial registration for the trial version.
- CLIP STUDIO account registration can be completed on this page. By clicking the [Use full trial version] link above, you will be directed to the CLIP STUDIO account registration page.

6. Register for trial version



- (1) Click [Yes register now].
- (2) Please enter [Registered email address]/[Password] to create your CLIP STUDIO account.
- (3) Click [Next].

7. Completing trial version registration

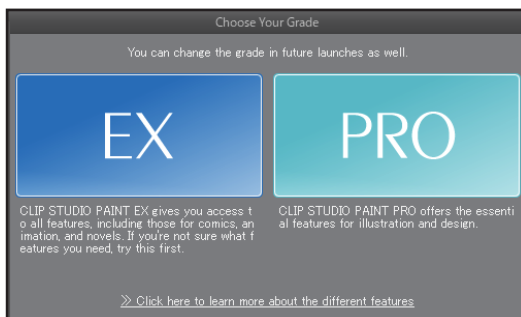
Clicking [OK] launches CLIP STUDIO PAINT. The trial registration for the trial version of CLIP STUDIO PAINT is completed.



When the license check server is busy, a screen saying “Currently network is busy, so license will be verified at a later date.” may be displayed. If this screen appears, you should attempt to register your license again next time you launch the application.

8. Selecting a trial product

In the trial version, each time CLIP STUDIO PAINT is launched, a version selection screen will be displayed. At the selection window, select either PRO or EX.



Launch as limited feature version

If using the limited feature version of the trial version, please follow the steps below to launch CLIP STUDIO PAINT.

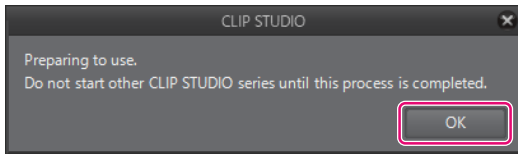
1. Start CLIP STUDIO

Double click the CLIP STUDIO application icon.



2. Prepare for registration

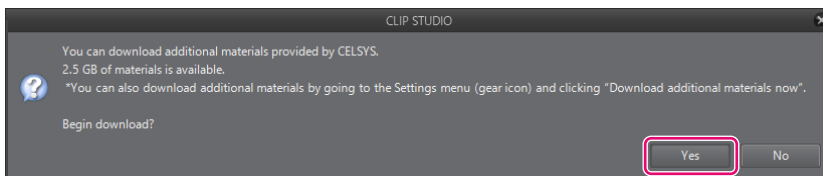
Once the confirmation message is displayed, click [OK] and wait.



3. Download materials

A message saying "You can download additional materials provided by CELSYS." will be displayed.

- Clicking [Yes] will start the additional material download. Closing CLIP STUDIO will suspend the download. The download will resume upon next startup.
- The materials can be downloaded later even if [No] is clicked. On how to download, refer to the following "Downloading additional materials" (=> P.21).



- When downloading several material from the cloud for the first time, it may take a few moments due to the large amount of data. Depending on your network preferences, additional data charges or data restrictions may apply.
- Downloading additional materials may affect the performance of CLIP STUDIO PAINT. During the process, please refrain from using CLIP STUDIO PAINT.



If a material is larger than 250KB, only the thumbnail will be downloaded. These materials will be downloaded when using them in CLIP STUDIO PAINT. To download these materials, refer to "Downloading additional materials" (=> P.21).

4. Launch CLIP STUDIO PAINT

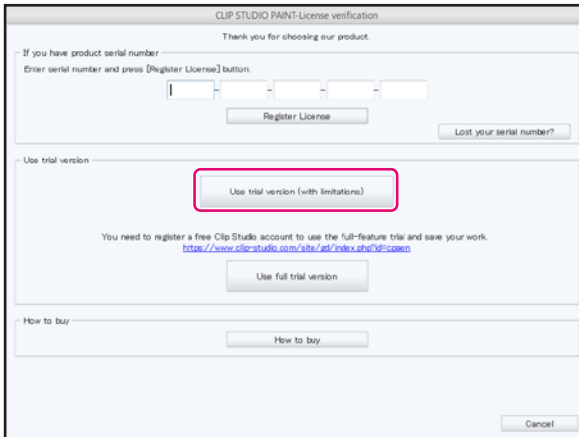
After launching CLIP STUDIO, click [PAINT].



When you launch CLIP STUDIO PAINT, notifications from CELSYS screen may be sometimes displayed.

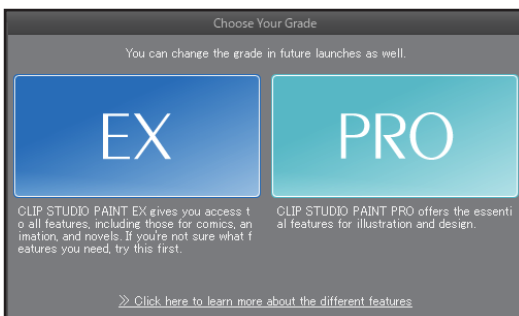
5. Launching a trial version of CLIP STUDIO PAINT with limited features

Click [Use trial version (with limitations)]. When the confirmation message is displayed, click [Start].



6. Selecting a product to try

In the trial version, each time CLIP STUDIO PAINT is launched, a version selection screen will be displayed. At the selection window, select either PRO or EX.



Viewing notifications from CELSYS

Before CLIP STUDIO PAINT launches, a screen for confirming to connect to the network to view notifications from CELSYS is displayed. Clicking [Yes] launches your browser to display the notifications on update and good deals.

When you launch it the second time and later, it will behave as below:

- When you have selected [Yes] during the initial startup, you will be automatically connected to the network to let you view notifications from CELSYS.
- When you have selected [No] during the initial startup, CLIP STUDIO PAINT will start up without letting you view notifications from CELSYS. Note that, even if you have selected [No], a message confirming to display the notifications from CELSYS will be displayed 15 days after the initial startup.

In addition, confirming to view the information from CELSYS will never cause the personal information to identify you with to be collected, transferred or used.

Manual license check

If you cannot connect to the network when the license check is to be done, the error of license verification is displayed. Selecting [Help] menu ([CLIP STUDIO PAINT] menu in macOS version) -> [Check License] enables you to manually check your license beforehand, independently of the number of remaining days. In this case, the next license check will be held in a certain period that is 15 days after the date you checked the license.

When changing license

In the following cases, it will be necessary to re-register with a new license.

- When changing license from trial version to purchased version
- Upgrading the software
- When upgrading to PRO/EX from DEBUT



Please confirm the version of CLIP STUDIO PAINT being installed. If there is a new version released on "CLIP STUDIO.NET", please update to the latest version.

Register license via CLIP STUDIO PAINT

License registration can be done by selecting [Register License] from the CLIP STUDIO PAINT [Help] menu ([CLIP STUDIO PAINT] menu in macOS).



For more information on license registration, refer to steps on entering your serial number in "About the initial startup" (=> p.9).

When "License registration error" or "Expiration of license effective term" messages appear

If the license was not determined to be registered for the product that has an effective term, or if the effective term has elapsed, "License registration error" or "Expiration of license effective term" message is displayed. Click [OK] on the message screen to see the information from the displayed message.

Downloading additional materials

This section describes how to download additional materials in CLIP STUDIO PAINT.

About CLIP STUDIO

CLIP STUDIO is also installed when CLIP STUDIO PAINT is installed. CLIP STUDIO is an application for more convenient use of CLIP STUDIO PAINT. CLIP STUDIO PAINT materials are managed in CLIP STUDIO.



Downloading additional materials

After opening CLIP STUDIO for the first time and selecting [No] in the “You can download additional materials provided by CELSYS.” dialog, additional materials can be downloaded from the CLIP STUDIO menu.

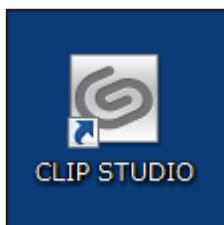
Using this method, materials that only have thumbnails can be downloaded all at once.



- When downloading several material from the cloud for the first time, it may take a few moments due to the large amount of data. Depending on your network preferences, additional data charges or data restrictions may apply.
- Downloading additional materials may affect the performance of CLIP STUDIO PAINT. During the process, please refrain from using CLIP STUDIO PAINT.

1. Launch CLIP STUDIO

Double click the CLIP STUDIO application icon.



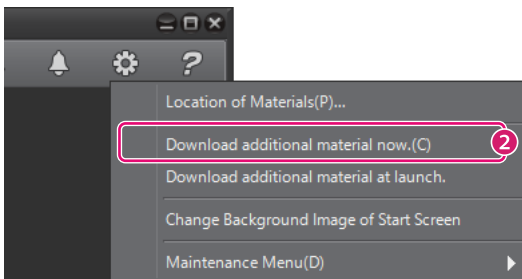
CLIP STUDIO can also be launched from CLIP STUDIO PAINT. Clicking [Open CLIP STUDIO] in the CLIP STUDIO PAINT [Command Bar] will open CLIP STUDIO.

2. Select the command

The materials start downloading when CLIP STUDIO is launched.



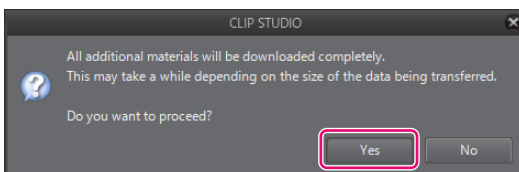
(1) Click the [Settings] menu (gear icon).



(2) Click [Download additional material now.] from the menu.

3. Start the download

When the confirmation message is displayed, click [Yes].



The material download starts.



- The progress of the download can be checked by clicking [Communication Management] in CLIP STUDIO.
- To cancel a material download you must close CLIP STUDIO.
- If you have paused the download, you can resume it by restarting CLIP STUDIO and performing this operation again.

Uninstalling the Application

When you need to uninstall the application, perform the procedure below.

Deleting CLIP STUDIO PAINT

When you need to uninstall the application, perform the procedure below.

When you are using Windows 10

Select Windows [Start] button -> [Settings] -> [Application] or [System] -> [CLIP STUDIO PAINT 1.X.X] and click the [Uninstall] button.

When you are using Windows 8

Display the desktop and place the mouse cursor on the right upper corner of the screen. Select [Settings] -> [Control Panel] -> [Programs] -> [Programs and Features] -> [CLIP STUDIO PAINT1.X.X] and click [Uninstall] button.

When you are using Windows 7

Select Windows [Start] button -> [Control Panel] -> [Programs] -> [Programs and Features] -> [CLIP STUDIO PAINT1.X.X] and click [Uninstall] button.

When you are using macOS

Delete the following folders and files from [Application] -> [CLIP STUDIO 1.5] folder.

If you are deleting CLIP STUDIO PAINT

- [App] -> [CLIP STUDIO PAINT]
- [App] -> [Settings] -> [PAINT]
- [App] -> [PlugIn] -> [PAINT]

Deleting CLIP STUDIO

When you are using Windows 10

Select, Windows[Start]button -> [Settings] -> [Application] or [System] -> [Application and features] -> [CLIP STUDIO 1.X.X] then click the [Uninstall]button.

When you are using Windows 8

Display the desktop and place the mouse cursor on the right upper corner of the screen. Select [Settings] -> [Control Panel] -> [Programs] -> [Programs and Features] -> [CLIP STUDIO 1.X.X] and click [Uninstall] button.

When you are using Windows 7

Select Windows [Start] button -> [Control Panel] -> [Programs] -> [Programs and Features] -> [CLIP STUDIO 1.X.X] and click [Uninstall] button.

When you are using macOS

Delete the following folders and files from [Application] -> [CLIP STUDIO 1.5] folder.

If you are deleting CLIP STUDIO

- [CLIP STUDIO]
- [Settings] -> [CLIP STUDIO]

Information for Services and Supports

In case you have difficulty in using your product, the latest product information and support information are available and you can contact us, too.

Before contacting us

We provide you with the latest product information and support information via web pages. Please check them out before consulting our support help desk.

CLIP STUDIO official site "CLIP STUDIO.NET"

This is the homepage where various newest information regarding CLIP STUDIO PAINT is available. The product information, update downloading services, and dealing store information are updated accordingly.

Downloading and installing the newest update may solve your problem. You can also check the specifications of your product here.

CLIP STUDIO.NET

URL : <https://www.clipstudio.net/en>

CLIP STUDIO TIPS

It is a service where users can learn and post software tips and production tricks on illustrations, comics, 3D, and animation regardless of software. Comments can also be posted on TIPS.

URL : <https://tips.clip-studio.com/en-us/>

CLIP STUDIO ASK

This is a forum where you can freely discuss various topics even if it's not related to CLIP STUDIO PAINT. Please use the forum as a hub to exchange information about creation and art. Post are automatically translated, allowing CLIP STUDIO PAINT user from all over the world to exchange information.

URL : <https://ask.clip-studio.com/en-us/>

CLIP STUDIO PAINT support information

Support information is available for the questions determined after the shipment of the products and frequently asked questions to our support center. Check them out before consulting our support help desk.

CLIP STUDIO PAINT support information page

URL : <https://www.clipstudio.net/en/support/>

Inquiries about the products

We have created online support help desk for customers. If you have some questions, contact us at the inquiry help desk described below.

Checking before contacting us

Before contacting us, ensure to see " Before contacting us " (=> p.24) and check each item in it.

Your system environment

Prepare your system environment. The items marked with * will be required if you have changed the settings.

| | |
|---|--|
| Product version | [Example] CLIP STUDIO PAINT PRO 1.7.4 |
| Your computer's OS and its version | [Example] Windows 10 (64bit) |
| Folder where CLIP STUDIO PAINT is installed (*) | [Example]C:\Program Files\CELSYS\CLIP STUDIO 1.5\ CLIP STUDIO PAINT |
| Memory allocation size of CLIP STUDIO PAINT (*) | [Example] 1 GB |
| Tablet type and driver version | [Example] WACOM XXXXXX driver version:6.1.5-3 |

Trouble

Determine the situation when your trouble occurred.

| | |
|--|--|
| Characteristics of the data where your trouble takes place | Let us know the characteristics of your data, if any, that you have used in your task. |
| Point where the trouble happened and the trouble's situation | (1) What operation you did when your trouble occurred (2) What state was caused as a result of performing the operation. If a dialog was displayed, inform us of the content of the dialog, too. (3) What operation you did subsequently |
| Frequency in which the trouble occurs | Always occurs/often occurs/sometimes occurs/has never occurred |

Inquiry help desk

If you are using a PC

Access the URL below and contact us from the web form:

URL : https://www2.celsys.co.jp/support/service_en/service.html



In case mail rejection is set, we may not be able to respond. Please be aware of your mail settings.

CLIP STUDIO PAINT Installation Guide

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CLIP STUDIO.net

<https://www.clipstudio.net/en>

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* We will replace this book if any pages are missing or out of order. Please contact our inquiry help desk in such cases. We apologize for the inconvenience.

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* This guide (including in electronic data format) has been written and edited based on product programs current as of April 2018 and may differ from actual product program specifications.

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