Thank you for purchasing this CELSYS product. This book explains how to install CLIP STUDIO PAINT and register the license after installation. Be sure to read this before installing the application.

This book (including in electronic data format) has been written and edited based on product programs current as of December 2016 and may differ from actual product program specifications.

Installing the Application

This section explains how to install the application.

- Be sure to log in to your computer with "System Administrator" authority before installing the application.
- Quit all other applications before starting the installation.

Installing CLIP STUDIO PAINT

This section explains how to install the CLIP STUDIO PAINT application.

- For Windows: Go to "When you are using Windows" (=>P.1).
- For Mac OS X: Go to "When you are using Mac OS X" (=>P.3).

When you are using Windows

This section describes how to perform the installation when you are using Windows.

1. Starting the setup program
   Double click [CSP_1XXENw_setup.exe].
2. Displaying [License agreement] screen
When the [Welcome] screen is displayed, click [Next]. [License agreement] screen is displayed.

![License agreement screen](image1.png)

**Important**
Please note that, if you do not agree to [CLIP STUDIO PAINT Product licensing agreement], you cannot use CLIP STUDIO PAINT.

3. View the product licensing agreement
Read [CLIP STUDIO PAINT Product licensing agreement].

![License agreement](image2.png)

(1) Confirm the content of [CLIP STUDIO PAINT Product licensing agreement].
(2) Select [I agree with all articles of the licensing agreement].
(3) Click [Next].

4. Select the location for installation
Check the location where the application will be installed.

![Location selection](image3.png)

(1) Check the folder where CLIP STUDIO PAINT will be installed.
(2) Click [Next].

5. Starting the installation
When the [Ready to install] screen appears, click [Install]. The installation starts.

![Ready to install](image4.png)
6. The installation completes

When the installation completion screen appears, click [Done]. Now, the installation of CLIP STUDIO PAINT is done.

![CLIP STUDIO PAINT Installshield Wizard Complete](image)

CLIP STUDIO PAINT cannot be used immediately after installation of the application is completed. You will need to register the license and install the materials before using CLIP STUDIO PAINT. Go to "About the initial startup" (=>P.5).

When you are using Mac OS X

This section describes how to perform the installation when you are using Mac OS X.

1. Starting the installation screen

Double click [CSP_1XXENm_app.pkg] after downloading.

![CSM_162ENm_app.pkg](image)

2. Displaying [License agreement] screen

When the setup program starts, click [Continue]. [License agreement] screen is displayed.

![Welcome to the CLIP STUDIO PAINT Installer](image)

Important

Please note that, if you do not agree to [CLIP STUDIO PAINT Product licensing agreement], you cannot use CLIP STUDIO PAINT.
3. View the product licensing agreement
Read [CLIP STUDIO PAINT Product licensing agreement].

(1) Confirm the content of [CLIP STUDIO PAINT Product licensing agreement].

(2) Click [Continue].

4. Agreeing to the product licensing agreement
Click [Agree].

5. Starting the installation
When [Installation type] screen appears, click [Install]. The installation starts.

6. The installation completes
When the installation completion screen appears, click [Close]. Now, the installation of CLIP STUDIO PAINT is done.

CLIP STUDIO PAINT cannot be used immediately after installation of the application is completed. You will need to register the license and install the materials before using CLIP STUDIO PAINT. Go to "About the initial startup" (=>P.5).
About the initial startup

First time you start CLIP STUDIO PAINT, you should register your license by entering your serial number. Registering your license enables all the features in CLIP STUDIO PAINT.

This section uses Windows screens for the description, but even when you use Mac OS X, the operations will be similar.

About a serial number

A serial number will be required during the installation.
- Keep your serial number nicely because this information matters when you use CLIP STUDIO PAINT.
- If you lose your serial number, it will not be reissued.
- The acts of telling the serial number to a third-party or making it available to general public are prohibited.
- All characters of a serial number are single-byte alphanumerics (in upper case).

About registering a license of the application

First time you start CLIP STUDIO PAINT, you should enter the serial number and register your license via the internet.

If you are using the trial version, see "When you use the trial version with limited features" (=> p.8).

Important
- License registration will never cause the personal information to identify you with to be collected, transferred or used.
- In case license registration could not be completed, CLIP STUDIO PAINT will be started as a trial version with limited features.

1. Starting CLIP STUDIO PAINT

Double click the CLIP STUDIO PAINT application icon.

MEMO
When you start CLIP STUDIO PAINT, notifications from CELSYS screen may be sometimes displayed.

2. Entering the serial number

The screen for entering the serial number appears.

(1) Enter the serial number of your product.
(2) Click [Register License].
3. Checking the license to register it

   (1) Select [Verify license right now].
   (2) Click [Next].

4. Selecting a license registration method

   (1) Select [Perform automatically].
   (2) Click [Next].

5. License registration completes

   Clicking [OK] starts CLIP STUDIO PAINT. Now, the license registration for CLIP STUDIO PAINT is done.

   [Perform manually] For the procedure when you have selected [Perform automatically], see Step 2 and later in "When you have failed in the license check" (=> p.7).

   [Important]

   • When the license check server is busy, a screen saying "Currently network is busy, so license will be verified later on." may be displayed. If this screen appears, you should attempt to register your license again next time you start the application.
   • If you have failed in the license verification, see "When you have failed in the license check" (=> p.7).
When you have failed in the license check

If you have failed in the license check, you can perform it from a web browser or mobile phone.

1. Starting the license check screen

If you fail in the license check, [CLIP STUDIO PAINT-Error of license verification] screen appears.

(1) Select [Yes, verify license in another procedure.]


2. Checking the license

Connect to the website from your web browser, issue an authentication key and check your license.

(1) Issue an authentication key from your web browser.

   - For a web browser, click the link in [A] and follow the displayed screen to issue an authentication key.
   - For a smartphone that supports a two-dimensional code, read open the two-dimensional code in [B].
   - Then, a license authentication key will be automatically entered. Issue the authentication key by following the displayed screen.

(2) Enter the issued authentication key.

(3) Click [Next].
3. License check completes
Clicking [OK] starts CLIP STUDIO PAINT. Now, the license check for CLIP STUDIO PAINT is done.

When you use the trial version with limited features
If you use the trial version, you don’t have to register a license. Start CLIP STUDIO PAINT in the procedure below.

1. Starting CLIP STUDIO PAINT
Double click the CLIP STUDIO PAINT application icon.

2. Starting a trial version of CLIP STUDIO PAINT with limited features
Click [Use trial version]. When the confirmation message is displayed, click [Start]. This will start a trial version of CLIP STUDIO PAINT with limited features.

3. Selecting a product to try
When the screen for selecting a product to try appears, select either PRO or EX and click [OK].
**Viewing notifications from CELSYS**

Before CLIP STUDIO PAINT starts, a screen for confirming to connect to the network to view notifications from CELSYS is displayed. Clicking [Yes] starts your browser to display the notifications on update and good deals.

When you start it the second time and later, it will behave as below:

- When you have selected [Yes] during the initial startup, you will be automatically connected to the network to let you view notifications from CELSYS.

- When you have selected [No] during the initial startup, CLIP STUDIO PAINT will start up without letting you view notifications from CELSYS. Note that, even if you have selected [No], a message confirming to display the notifications from CELSYS will be displayed 15 days after the initial startup.

In addition, confirming to view the information from CELSYS will never cause the personal information to identify you with to be collected, transferred or used.

**Manual license check**

If you cannot connect to the network when the license check is to be done, the error of license verification is displayed. Selecting [Help] menu ([CLIP STUDIO PAINT] menu in Mac OS X version) -> [Check License] enables you to manually check your license beforehand, independently of the number of remaining days. In this case, the next license check will be held in a certain period that is 15 days after the date you checked the license.

**When registering the license from CLIP STUDIO PAINT**

Even when you have started a trial version of CLIP STUDIO PAINT, selecting [Help] menu ([CLIP STUDIO PAINT] menu in Mac OS X version) -> [Register License] will enable you to register the license.

For more information on license registration, refer to steps on entering your serial number in "About the initial startup" (=> p.5).

**Upgrading the software**

Users of CLIP STUDIO PAINT DEBUT and PRO, who have acquired the upgrade license, are required for license registration via CLIP STUDIO PAINT in use. [Help] menu ([CLIP STUDIO PAINT] menu for Mac OS X version) -> choosing [Register License] allows the user for license registration.

For more information on license registration, refer to steps on entering your serial number in "About the initial startup" (=> p.5).

**When "License registration error" or "Expiration of license effective term" messages appear**

If the license was not determined to be registered for the product that has an effective term, or if the effective term elapsed, "License registration error" or "Expiration of license effective term" messages are displayed. Click [OK] on the message screen to see the information from the displayed message.
CLIP STUDIO PAINT INSTALL GUIDE

Downloading Materials

This section describes how to download materials in CLIP STUDIO PAINT.

About CLIP STUDIO

CLIP STUDIO is also installed when CLIP STUDIO PAINT is installed. CLIP STUDIO is an application for more convenient use of CLIP STUDIO PAINT. CLIP STUDIO PAINT materials are managed in CLIP STUDIO.

1. Start CLIP STUDIO

Double click the CLIP STUDIO application icon.

2. Select the command

The materials start downloading when CLIP STUDIO is started.

MEMO

CLIP STUDIO can also be started from CLIP STUDIO PAINT. Click [Start CLIP STUDIO] in the [Command Bar] of CLIP STUDIO PAINT to start CLIP STUDIO.

(1) Click the [Settings] menu (gear icon).
3. Start the download
When the confirmation message is displayed, click [Yes].

The material download starts.

MEMO
- The progress of the download can be checked by clicking [Communication Management] in CLIP STUDIO.
- If you have paused the download, you can resume it by restarting CLIP STUDIO and performing this operation again.

(2) Click [Sync All Materials Installed from Cloud] in the menu.
Uninstalling the Application

When you need to uninstall the application, perform the procedure below.

Deleting a registered material set

Delete your registered materials before uninstalling the application if you are using CLIP STUDIO PAINT Ver. 1.5.4 or earlier or if you installed the materials using the [Settings] menu -> [Install material] in CLIP STUDIO. The materials do not need to be deleted in other cases.

When you are using Windows 10

Select Windows [Start] button -> [All Applications] -> [CLIP STUDIO] and click [Uninstall Material].

When you are using Windows 8

From Windows Start screen, click [Uninstall Material].

When you are using Windows 7

Select Windows [Start] button -> [Programs] (All Programs) -> [CLIP STUDIO] and click [Uninstall Material].

When you are using Mac OS X

For a hard disk where CLIP STUDIO PAINT is installed, select [Application] folder -> [CLIP STUDIO 1.5 EN] and click [Uninstall Material].

Deleting CLIP STUDIO PAINT

When you need to uninstall the application, perform the procedure below.

When you are using Windows 10


When you are using Windows 8

Display the desktop and place the mouse cursor on the right upper corner of the screen. Select [Settings] -> [Control Panel] -> [Programs] -> [Programs and Features] -> [CLIP STUDIO PAINT1.X.X] and click [Uninstall] button.

When you are using Windows 7


When you are using Mac OS X

Delete the following folders and files from [Application] -> [CLIP STUDIO 1.5 EN] folder.

If you are deleting CLIP STUDIO PAINT

- [CLIP STUDIO PAINT]
- [Settings] -> [PAINT]
- [PlugIn] -> [PAINT]
Deleting CLIP STUDIO

**When you are using Windows 10**

**When you are using Windows 8**
Display the desktop and place the mouse cursor on the right upper corner of the screen. Select [Settings] -> [Control Panel] -> [Programs] -> [Programs and Features] -> [CLIP STUDIO 1.X.X] and click [Uninstall] button.

**When you are using Windows 7**

**When you are using Mac OS X**
Delete the following folders and files from [Application] -> [CLIP STUDIO 1.5 EN] folder.

| If you are deleting CLIP STUDIO                  | •  [CLIP STUDIO]                          |
|                                                 | •  [Settings] -> [CLIP STUDIO2]          |
|                                                 | •  [Common]                              |
| If you are deleting the material uninstaller   | •  [Uninstall Material]                  |

Information for Services and Supports

In case you have difficulty in using your product, the latest product information and support information are available and you can contact us, too.

**Before contacting us**
We provide you with the latest product information and support information via web pages. Please check them out before consulting our support help desk.

**CLIP STUDIO official site "CLIP STUDIO.NET"**
This is the homepage where various newest information regarding CLIP STUDIO PAINT are available. The product information, update downloading services, and dealing store information are updated accordingly.

Downloading and installing the newest update may solve your problem. You can also check the specifications of your product here.

**CLIP STUDIO.NET**
URL:http://www.clipstudio.net/en/

**Training and Tutorials**
This will let you learn as a course how to use CLIP STUDIO PAINT and the drawing techniques of popular drawers.

URL:http://www.clipstudio.net/en/howto/
CLIP STUDIO PAINT support information

Support information is available for the questions determined after the shipment of the products and frequently asked questions to our support center. Check them out before consulting our support help desk.

CLIP STUDIO PAINT support information page

URL: http://www.clipstudio.net/en/support/

Inquiries about the products

We have created online support help desk for customers. If you have some questions, contact us at the inquiry help desk described below.

Checking before contacting us

Before contacting us, ensure to see "Before contacting us" (=> p.13) and check each item in it.

Your system environment

Prepare your system environment. The items marked with * will be required if you have changed the settings.

<table>
<thead>
<tr>
<th>Product version</th>
<th>[Example] CLIP STUDIO PAINT PRO 1.5.2</th>
</tr>
</thead>
<tbody>
<tr>
<td>Your computer's OS and its version</td>
<td>[Example] Windows 8.1 (64bit)</td>
</tr>
<tr>
<td>Folder where CLIP STUDIO PAINT is installed (*)</td>
<td>[Example] C:\Program Files\CELSYS\CLIP STUDIO 1.5 EN\CLIP STUDIO PAINT</td>
</tr>
<tr>
<td>Memory allocation size of CLIP STUDIO PAINT (*)</td>
<td>[Example] 1 GB</td>
</tr>
<tr>
<td>Tablet type and driver version</td>
<td>[Example] WACOM XXXXXX driver version:</td>
</tr>
</tbody>
</table>

Trouble

Determine the situation when your trouble occurred.

<table>
<thead>
<tr>
<th>Characteristics of the data where your trouble takes place</th>
<th>Let us know the characteristics of your data, if any, that you have used in your task.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Point where the trouble happened and the trouble's situation</td>
<td>(1) What operation you did when your trouble occurred</td>
</tr>
<tr>
<td></td>
<td>(2) What state was caused as a result of performing the operation. If a dialog was displayed, inform us of the content of the dialog, too.</td>
</tr>
<tr>
<td></td>
<td>(3) What operation you did subsequently</td>
</tr>
<tr>
<td>Frequency where the trouble happens</td>
<td>Always occurs/often occurs/sometimes occurs/has never occurred</td>
</tr>
</tbody>
</table>

Inquiry help desk

If you are using a PC

Access the URL below and contact us from the web form:

URL: https://www2.celsys.co.jp/support/service_en/service.html

⚠️ Important ⚠️ In case mail rejection is set, we may not able to respond. Please be aware of your mail settings.